| Brush/Bulk Pickup Monday through Friday - 8 a.m 5 p.m. | 856-2489 |
|--|----------------------|
| TTY or TDD - Non-emergency | 856-2025 |
| Tele-Serv Automated Self Service Line -Recorded Information | 455-6366 |
| All Offices Located In City Hall -900 Church St Unless Otherwise Indicated | |
| TTY or TDD or VOICE EMERGENCY ONLY | 911 |
| ABANDONED AUTOMOBILES | 455-3900 |
| ACCOUNTING | 455-4220 |
| ADOPT-A-STREET 2704 Concord Tpke | 856-2489 |
| AMBULANCE & MEDICAL EMERGENCY | 911 |
| Ambulance Billing | 455-6350 |
| Non-Emergency Ambulance Transport Svcs | 847-1485 |
| ANIMAL WARDEN 905 Court Street | 847-1602 |
| BILLING & COLLECTIONS | 455-3850 |
| BLUE RIDGE REGIONAL JAIL 510 9th St | |
| Administration | 847-1300 |
| Intake | 847-1300 |
| BRUSH REMOVAL | 856-2489 |
| BUDGET OFFICE | 455-3970 |
| BUILDING & GROUNDS DIVISION 800 Orchard St | 455-4400 |
| BULK & BRUSH PICKUP | 856-2489 |
| BUS SERVICE 12th & Kemper St | 455-5080 |
| BUSINESS & PROFESSIONAL LICENSE | 455-3880 |
| CENTRAL VA CRIMINAL JUSTICE ACADEMY 1200 Church St | 455-6190 |
| COMBINED SEWER OVERFLOW 525 Taylor St | |
| Administrator | 455-4250 |
| CSO Rainleader Information Center | 847-7246 |
| CHILD ABUSE & NEGLECT 99 Ninth St | 455-5850 |
| Child Abuse Hotline - After business hours/weekends | 1 -800 552-7096 |
| CITY ARMORY - RENTAL 1219 Main St | 455-4485 |
| CITY ASSESSOR | 455-3830 |
| Tele-Sery Automated Self Service Line | 455-6366 |
| CITY ATTORNEY'S OFFICE | 455-3980 |
| CITY CEMETERY 401 Taylor St | 847-1465 |
| CITY COUNCIL | 455-3995 |
| CITY ENGINEER | 455-3950 |
| CITY MANAGER'S OFFICE | 455-3990 |
| CODE ENFORCEMENT | 455-3910 |
| COLLECTIONS - TAX | 455-3850 |
| COMMISSIONER OF THE REVENUE | 455-3870 |
| COMMONWEALTH ATTORNEY 901 Church St | 100 007 0 |
| Victim Witness Assistance | 455-3790 |
| COMMUNICATIONS & MARKETING | 455-3800 |
| COMMUNITY CORRECTIONS PROGRAM & PRETRIAL SERVICES | 400 0000 |
| 925 Church Street | 455-3750 |
| COMMUNITY DEVELOPMENT | 455-3900 |
| Director | 455-3900 |
| Engineering Division | 455-3950 |
| Geographic Information System (GIS) | 455-3950 |
| Geographic information System (GIS) Grants Administration | |
| | 455-3900 455-3910 |
| Inspections Division | 455-3910 455-3000 |
| Neighborhood Services Division | 455-3900 |
| Planning Division COMMUNITY MARKET 1219 Main St | 455-3900 |
| | 455-4485 |
| COURTS COURTS COURTS | 455-4450 |
| COURTS | , <u></u> |
| Circuit Clerk 900 Court St | 455-2620 |
| Circuit Judge 900 Court St | 455-2600 |
| Traffic Tickets 905 Court St | 455-2630 |

| General District 905 Court St | |
|--|--|
| Civil | 455-2640 |
| Criminal and Traffic | 455-2630 |
| Juvenile & Domestic Relations 901 Church St | 455-2670 |
| Juvenile & Domestic Clerk of Court | 455-2670 |
| Juvenile Probation & Intake - Court | 100 2070 |
| Services Unit 901 Church St | 455-2660 |
| CROSSROADS HOUSE 405 Cabell St | 455-4150 |
| DEAD ANIMAL PICKUP | 856-2489 |
| DETENTION CENTER 1400 Florida Ave | 455-7878 |
| DOG LICENSE | 455-3850 |
| ECONOMIC DEVELOPMENT 828 Main St -10th Floor | 455-4490 |
| Industrial Development Authority | 455-4490 |
| EMERGENCY COMMUNICATIONS 3621 Candler's Mtn Rd | 700 7700 |
| Administration | 455-4290 |
| Personnel & Training | 455-4287 |
| ENGINEERING DIVISION | 455-3950 |
| EMERGENCY MANAGEMENT | 400-0900 |
| | 455-6347 |
| Emergency Coordinator EMPLOYMENT | 400-0047 |
| City Hotline | A55 A240 |
| City Hotime City Schools | 455-4210 |
| FINANCE DEPARTMENT | 522-3700 |
| FIRE & EMS_DEPARTMENT 800 Madison Street | 455-4220 |
| | 455 0040 |
| Administrative Office Hours - 8:00 a.m 5:00 p.m Monday through Friday | 455-6340 |
| FIRE, AMBULANCE & MEDICAL EMERGENCY | 911 |
| Ambulance Billing | 455-6350 |
| Nonemergency Ambulance Transport Svcs | 847-1485 |
| Fire Marshal/Prevention Services | 455-6375 |
| Voice Mail - Available After Hours | 455-6340 |
| FISHING PERMIT PEDLAR LAKE | 455-3850 |
| GARBAGE COLLECTION 2704 Concord Tpke | 856-2489 |
| GEOGRAPHIC INFORMATION SYSTEM (GIS) | 455-3950 |
| HEALTH DEPARTMENT - Information | 947-6785 |
| HUMANE SOCIETY 3305 Naval Reserve Rd | 846-1438 |
| NFORMATION TECHNOLOGY | 455-6040 |
| ILLEGAL DUMPING | 455-3892 |
| INSPECTIONS | |
| Building - Electrical - Plumbing - | |
| Mechanical Inspections | 455-3910 |
| Housing Code Inspections | 455-3910 |
| Property Maintenance Inspections | 455-3910 |
| INTERNAL AUDIT | 455-3810 |
| JOB INFORMATION HOTLINE - CITY POSITIONS | 455-4210 |
| JUVENILE SERVICES | |
| Administration 99 Ninth St, Human Services Building | 455-5850 |
| TTY | 847-1388 |
| Crossroads House/Single Point of Entry 405 Cabell St | 455-4150 |
| Day Services 1517 Jackson St | |
| Administration | 847-1344 |
| | |
| Staff | 847-1710 |
| Staff Detention Center 1400 Florida Ave | 847-1710 455-7878 |
| | |
| Detention Center 1400 Florida Ave | 455-7878 |
| Detention Center 1400 Florida Ave Opportunity House 150 Linden Ave | 455-7878 847-1665 |
| Detention Center 1400 Florida Ave Opportunity House 150 Linden Ave Outreach Detention Program 405 Cabell St | 455-7878 847-1665 847-1460 |
| Detention Center 1400 Florida Ave Opportunity House 150 Linden Ave Outreach Detention Program 405 Cabell St SPARC House 150 Linden Ave | 455-7878 847-1665 847-1460 847-1713 |

| LEAF REMOVAL 1700 Memorial Ave | 455-4450 |
|--|--------------|
| LIBRARY - LYNCHBURG PUBLIC | |
| MAIN LIBRARY 2315 Memorial Ave | |
| Hours: Mon Wed Fri Sat 9:30 a.m 5:30 p.m Tues & Thurs 9:30 a.m 9:00 p.m. | 455-6300 |
| Circulation-Renewals-Returns-Library Cards | 455-6300 |
| Adult Reference & Information | 455-6310 |
| Youth Services | 455-6320 |
| Volunteer Services | 455-6330 |
| DOWNTOWN BRANCH AND PUBLIC LAW LIBRARY | |
| 900 Church St Hours: Mon-Fri 9:30a.m5:30 p.m. | 455-3820 |
| LYNCHBURG LIFE SAVING CREW EMERGENCY | 911 |
| Non-Emergency | 845-1256 |
| LYNCHBURG MUSEUM 901 Court St | 455-6226 |
| LYNCHBURG REGIONAL AIRPORT 4308 Wards Rd | 455-6090 |
| Airport Maintenance | 455-6220 |
| Avis Rent-A-Car | 239-3622 |
| Budget Rent-A-Car | 237-6101 |
| Enterprise Rent-A-Car | 239-5785 |
| Hertz Rent-A-Car | 237-6284 |
| Republic Parking | 239-7574 |
| K & J Limousine Service | 385-7780 |
| Delta Connection - ASA Toll Free - Dial 1 & Then | 800 221-1212 |
| US Airways Express Toll Free - Dial 1 & Then | 800 428-4322 |
| MAGISTRATE 524 9th St | 847-1329 |
| MAP ROOM | 455-3950 |
| MARRIAGE LICENSE 900 Court St | 455-2620 |
| MAYOR'S OFFICE | 455-3995 |
| MUSEUM SYSTEM 901 Court St | 455-6226 |
| NEIGHBORHOOD DIVISION | 455-3900 |
| OFFICE OF INTERNAL AUDIT | 455-3810 |
| OLD CITY CEMETERY 401 Taylor St | 847-1465 |
| OPPORTUNITY HOUSE 150 Linden Ave | 847-1665 |
| OUTREACH DETENTION PROGRAM 405 Cabell St | 847-1460 |
| PARKS AND RECREATION | |
| Administrative Offices 301 Grove Street | 455-5858 |
| Cancellations | 455-5860 |
| Senior Adults | 455-4000 |
| Special Events | 455-0222 |
| Transportation to Senior Centers | 455-4000 |
| College Hill Ctr 809-811 Jackson St | 847-1418 |
| Daniels Hill Ctr 314 Cabell St | 847-1396 |
| Diamond Hill Ctr 1600 Monroe St | 847-1409 |
| Fairview Ctr 3621 Campbell Ave | 847-1751 |
| Jefferson Park 405 York St | 847-1405 |
| Miller Park Ctr 301 Grove St | 455-5890 |
| Miller Park Pool 1200 Park Ave | 847-1759 |
| Templeton Senior Ctr 225 Wiggington Rd | 455-4115 |
| Yoder Ctr 109 Jackson St | 847-1645 |
| PEDLAR DAM RESIDENCY Allwood | 922-7222 |
| PERSONNEL- HUMAN RESOURCES | |
| Administration | 455-4200 |
| Employment Hotline | 455-4210 |
| PEST HOUSE MEDICAL MUSEUM 401 Taylor St | 847-1465 |
| PLANNING | 455-3900 |
| POINT OF HONOR MUSEUM 112 Cabell St | 847-1459 |
| POINT OF HONOR GIFT SHOP 112 Cabell St | 847-1867 |
| | |

| POLICE EMERGENCY | 911 |
|--|--------------|
| 911 Non-Emergency Business Number | 847-1602 |
| Telephone Reporting of Non-Emergency Incidents | 455-6041 |
| Telephone Reporting Desk and Warrant Service | 455-6041 |
| Crime Stoppers of Central Virginia Toll Free - Dial 1 & Then | 888 798-5900 |
| Administrative Office Hours Monday - Friday 8:30 a.m 5:00 p.m. | |
| General Information | 455-6050 |
| Chief of Police | 455-6045 |
| Central Virginia Criminal Justice Academy | 455-6190 |
| 911 Administration | 455-4290 |
| Investigations and Administrative Bureau | |
| Investigations and Administrative Deputy Chief | 455-6051 |
| Administrative Division | |
| Administrative Division Captain | 455-6067 |
| Computer Operations | 455-6044 |
| Crime Analysis | 455-6046 |
| Crime Prevention Unit (DARE, Neighborhood Watch) | 4556070 |
| Equipment & Supply | 455-6075 |
| Evidence & Recovered Property | 455-6057 |
| Personnel & Training Unit | 455-6048 |
| Police Records Unit | 455-6069 |
| Investigations Division | |
| Investigations Unit | 455-6054 |
| Narcotics & Vice Unit | 455-6056 |
| Investigations Captain | 455-6053 |
| Investigations Deputy Chief | 455-6051 |
| Evidence Technician | 455-6055 |
| Field Operations Bureau- Uniformed Patrol | 100 0000 |
| Field Operations Deputy Chief | 455-6061 |
| East Patrol Division Captain | 455-6062 |
| North Patrol Division Captain | 455-6063 |
| South Patrol Division Captain | 455-6064 |
| Special Operations Division Captain | 455-6065 |
| Parking Enforcement | 455-6047 |
| Traffic Safety Unit | 455-6047 |
| Animal Control Unit | 455-6058 |
| PRETRAIL SERVICES 925 Church St | 455-3750 |
| PROCUREMENT OFFICE | 455-3970 |
| PUBLIC LAW LIBRARY | 455-3820 |
| PUBLIC LIBRARY - See Library | 433-3020 |
| PUBLIC WORKS | |
| Administration- 1700 Memorial Ave | 455-3960 |
| Building and Grounds Division - 800 Orchard St | 455-4400 |
| Streets Division - 1700 Memorial Ave | 455-4450 |
| Waste Management Division - 2704 Concord Tpke | |
| · | 455-6080 |
| REAL ESTATE ASSESSMENTS, CITY ASSESSOR | 455-3830 |
| REAL ESTATE TAX RELIEF FOR ELDERLY & DISABLED | 455-3870 |
| REFUSE COLLECTION 2704 Concord Tpke | 856-2489 |
| REGISTRAR OF VOTERS 3236 Odd Fellows Rd | 847-1609 |
| RISK MANAGEMENT | 455-3815 |
| SEWER EMERGENCY 525 Taylor St | 455-42501 |
| SHERIFF'S OFFICE 907 Clay St | 847-1301 |
| SNOW ICE OTHER STORM EMERGENCY 1700 Memorial Ave | 455-4450 |
| SOCIAL SERVICES 99 Ninth St, Human Services Building | |
| All programs | 455-5850 |
| ТТҮ | 847-1388 |
| STREET CLEANING 1700 Memorial Ave | 455-4450 |
| STREET LIGHT INSTALLATION | 455-3950 |

| STREET LIGHT MAINTENANCE - See American Electric Power | |
|--|----------|
| STREETS AND TRAFFIC MAINTENANCE DIVISION 1700 Memorial Ave | 455-4450 |
| Streets, Street Signs and Sidewalk Repairs | 455-4450 |
| Fallen trees and limbs | 455-4400 |
| STREET - SIGNAL EMERGENCY SERVICES | 911 |
| TAX ASSESSMENTS | |
| Meals, Lodging & Amusement | 455-3880 |
| Personal Property | 455-3870 |
| Real Estate | 455-3830 |
| State Income | 455-3870 |
| Tax Collections | 455-3850 |
| Trash Decals & Tags | 455-3850 |
| TRAFFIC ENGINEERING | 455-3950 |
| TREASURER'S OFFICE - STATE COLLECTIONS | 455-4242 |
| TREE COMPLAINTS | 856-2489 |
| UTILITIES DEPARTMENT | |
| Abert Water Treatment Plant - 2500 Abert Rd | 847-1311 |
| Administration 525 Taylor St | 455-4250 |
| Billing, Customer Service 900 Church St | 455-3840 |
| CSO Rainleader Information Center 2500 Abert Rd | 847-7246 |
| College Hill Water Treatment Center - 525 Taylor St | 455-4250 |
| Emergency - Water and Sewer 525 Taylor St | 455-4250 |
| Pedlar Dam Residency - Allwood | 922-7222 |
| Wastewater Treatment Plant - 2301 Concord Tpke | 455-6240 |
| VOTER REGISTRATION AND INFORMATION 3236 Odd Fellows Rd | 847-1609 |
| VIRGINIA ALCOHOL SAFETY ACTION PROGRAM - CENTRAL VIRGINIA ASAP | |
| 2316 Atherholt Rd | 947-2524 |
| WASTE MANAGEMENT DIVISION | |
| 2704 Concord Tpke | |
| Trash Collection and Solid Waste Disposal | 455-6080 |
| Trash Decals & Tags | 455-3850 |
| Missed Trash Collection | 856-2489 |
| New & Replacement Trash Carts | 455-6080 |
| WEED CONTROL | 856-2489 |
| ZONING ENFORCEMENT | 455-3900 |
| | |